

Introducing GDT Tax Prefiling Service through J Trust Royal Bank

Q1: What is the GDT Tax Prefiling Service through J Trust Royal Bank?

A: The GDT Tax Prefiling Service enables small taxpayers to prepare and review their tax obligations through the GDT Tax Prefiling App. When making a payment, customers can seamlessly connect to the J Trust Royal Mobile App to complete their tax payment securely and conveniently without visiting a tax office or bank branch.

Q2: How does the GDT Tax Prefiling payment process work?

1. Log in to the GDT Tax Prefiling App
2. Prepare and review your tax declaration and payment details
3. Select J Trust Royal Bank as your preferred payment channel
4. You will be redirected to the J Trust Royal Mobile App
5. Verify the payment details and choose your funding account (KHR or USD)
6. Authorize the transaction securely through the Mobile App
7. Receive payment confirmation and submission of payment information to GDT

Q3: What are the benefits of processing tax with J Trust Royal Bank?

- A: Convenient digital tax payment process from start to finish
- Seamless connection between GDT Tax Prefiling App and J Trust Royal Mobile App
- No need to re-enter payment information
- Reduced risk of manual input errors
- Secure payment authorization through J Trust Royal Mobile App
- Faster payment processing and confirmation
- Available anytime, anywhere
- No need to visit the tax office or bank branch

Q4: Do I need to enter the tax amount again in J Trust Royal Mobile App?

A: No. The tax payment details are generated in the GDT Tax Prefiling App and automatically passed to the J Trust Royal Mobile App for payment authorization. This helps reduce manual entry and minimizes the risk of errors.

Q5: Can I use any bank account to pay?

A: Yes. You may select any eligible KHR or USD account maintained with J Trust Royal Bank to complete the tax payment.

Q6: Is the payment process secure?

A: Yes. All payments are authorized through the J Trust Royal Mobile App, which is protected by the Bank's security and authentication controls to ensure a safe and secure transaction.

Q7: Will I receive a payment confirmation?

A: Yes. Upon successful payment, you will receive a transaction confirmation through the J Trust Royal Mobile App, which can be used as payment evidence.

Q8: If my tax payable is 0, do I still need to submit the declaration?

A: Yes. In accordance with GDT regulations, taxpayers are still required to submit their tax declaration even when there is no tax payable.

Q9: What should I do if I need assistance?

A: Please contact:

Markets Team (Monday to Friday from 8 am to 5pm):

- Phone: +855 23 999 910
- Email: kh-marketsallstaff@jtrustroyal.com

Customer Care Center (24/7):

- Phone: 023 999 000 | 011 999 003 | 015 999 074 (Smart)
- Email: ccc@jtrustroyal.com