

JTR Connect Application Form

New (Complete part A, C, D, E and F if any)**Maintenance** (Complete part A, B, C, D, E and F if any)**Terminate** (Complete part A and F)**A. Company Details**

Group Name of Company*

Registered Company Name*

Email Address*

Address*

Designated account for Channel(s) setup, monthly and services fees (not transaction charges)

Country of incorporation*

Contact Person*

Phone Number* (In international format)

Postal Code

Account Number*

CCY

B. Remove user access

Existing JTRB User ID*

First Name*

Last Name*

C. PRODUCTS AND USER DETAILS**Payments and Salary**

- Own Account Transfer
- Transfer Within Bank
- Domestic Fund Transfer
- International Fund Transfer
- Bill Payment
- Bulk Upload
- Salary Upload
- Cheque Book Request
- GDT E-Payment

Payments

- Own Account Transfer
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Salary Payment

- Salary Upload

Noted

1. For single payment, transaction flow will follow "Maker=>Authorizer".
2. For Bulk Upload for Payment (excluding bill payment) & Salary, Independent checker function is available. Otherwise, it will follow "Maker=>Authorizer".
3. GDT E-Payment will require a person who can make and authorize own input.

Request User 1*:

Existing User ID:

Product Access

First Name*

Last Name*

Email*

Account Access:

Phone Number* (Country Code)

NID/Passport No.*

Date of Birth*

Note:

Address*:

Reporting

Maker

Authoriser

Self Authorisation

Authoriser Group

Mask Salary During Salary Upload

*Independent Checker

*GDT E-Payment

Request User 2*:

Existing User ID:

First Name*

Last Name*

Email*

Account Access:

Phone Number* (Country Code)

NID/Passport No.*

Date of Birth*

Note:

Address*:

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Request User 3*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

Request User 4*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

Request User 5*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

Request User 6*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

Request User 7*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

Request User 8*: Existing User ID:

First Name* Last Name*

Email*

Phone Number* (Country Code)

NID/Passport No.* Date of Birth*

Address*:

Account Access:

Note:

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D. AUTHORISATION MODEL-PAYMENTS

Panel 1

Account Number*:

Product*:

Amount Range	Currency	Authorisation Role

Authorise in Sequence

Signing matrix* (If Panel is selected, you must fill in here)

Panel 2

Account Number*:

Product*:

Amount Range	Currency	Authorisation Role

Authorise in Sequence

Signing matrix* (If Panel is selected, you must fill in here)

Panel 3

Account Number*:

Product*:

Amount Range	Currency	Authorisation Role

Authorise in Sequence

Signing matrix* (If Panel is selected, you must fill in here)

Panel 4

Account Number*:

Product*:

Amount Range	Currency	Authorisation Role

Authorise in Sequence

Signing matrix* (If Panel is selected, you must fill in here)

E. PAYMENT ADVICE NOTIFICATION (E-MAIL):

Debit Advice: JTRB's sender account will receive this advice after fund is debited from their account.

Credit Advice: This advice is applicable for incoming payments and for *Single Transaction only.

Assigned email will receive debit or credit advice on any payments under all accounts after fund is debited and credited.

Request Type	E-mail address	Advice Type	*Single Transaction	Bulk Upload	Salary Upload

Terminate payment advice (to remove all existing recipients).

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F. DOCUMENTS AND YOUR AGREEMENT

We acknowledge and agree that our request is subject to JTRB General Banking Conditions and any other applicable Agreement as defined in the JTR Connect Terms and Conditions. JTR Connect constitutes an "Electronic Banking Channel" and each person specified in User's Information section of this Application Form shall constitute a "User" as referred to in JTRB General Banking Condition.

Signature*

Name*

Position

Date*

Signature*

Name*

Position

Date*

Company Stamp

BANK USE ONLY

We hereby confirm that the client has correctly executed this form and his/her identity has been verified as per Identification requirements or the Company Board Resolution details supplied in support of this documentation.

Signature

Name*

Position

Date*

Signature

Name*

Position

Date*

Signature Verified

CUSTOMER AGREEMENT DOCUMENTS

When you sign this application, as you access payment products and services using JTR Connect you are bound by the JTRB General Banking Conditions and any supplemental terms applicable in your jurisdiction.

When you request for any product or services referred to in this application, you agree that your request is subject to JTRB General Banking Conditions and any other applicable agreements as defined in the JTR Connect Terms and Conditions.

ADDITIONAL TERM

1. In this application: Customer Agreement means the terms in this application and any agreement referred to in the Customer Agreement section of this application.
2. In case of termination of JTR-Connect, it will be subject to 30 days advanced notice. All fee applicable within the 30 days shall be charged and non-refundable.
3. Document Imaging
 - a. JTRB will make available to the customer a service via JTR Connect which will allow customers to view and print certain documents as determined by JTRB (Documents) from time to time (Service).
 - b. JTRB will endeavor to make images of Documents accessed using the Service available for viewing and printing within 7 days of the original documents being provided by any third party to JTRB.
 - c. JTRB is not responsible for the information contained in or the accuracy of the images of the Documents nor liable for any delays in any Document being available for viewing and/or printing.
 - d. The customer agrees to pay JTRB all fees, government charges (including, without limitation, goods and services tax (if applicable)) and other charges applicable to use of the Service. The customer authorises JTRB to debit such fees and charges to its account(s) nominated in this application.
4. Inconsistency If there is inconsistency between this English version of the application and the Customer Agreement and any translation, the English version prevails.
5. Customer is strongly encouraged to perform timely Tax E-Payment to General Department of Taxation during business hour before/on the tax deadline.
6. In no event shall the Bank be responsible for or liable for any loss, damage, cost, or penalty arising out or caused by, directly or indirectly, any failure or delay in payment to the General Department of Taxation, if the Bank has already used reasonable efforts which are consistent with accepted practices in the banking industry to resume performance as soon as practical under the circumstances.
7. Business Support Service is available from 8am - 5pm during business day (Monday-Friday), more information (+855) 23 999 255, BusinessService@jtrustroyal.com.
8. Any issues caused after business support hour (after 5pm) will be resolved the next business day.